

# Oct 2012 Process of Care

Based on Hospital Process of Care Measures – National Average

Condition	National Process of Care Rate	Category	Measure Name
Heart Attack Patients Given Aspirin at Arrival	99	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given Fibrinolytic Medication Within 30 Minutes of Arrival	58	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given PCI Within 90 Minutes of Arrival	94	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given ACE Inhibitor or ARB for Left Ventricular Systolic Dysfunction (LVSD)	97	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given Smoking Cessation Advice/Counseling	100	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given Aspirin at Discharge	99	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given Beta Blocker at Discharge	99	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given a Prescription for a Statin at Discharge	97	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Failure Patients Given Discharge Instructions	92	Heart Failure	National Average of Hospitals submitting data:
Heart Failure Patients Given an Evaluation of Left Ventricular Systolic (LVS) Function	99	Heart Failure	National Average of Hospitals submitting data:

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Heart Failure Patients Given ACE Inhibitor or ARB for Left Ventricular Systolic Dysfunction (LVSD)	96	Heart Failure	National Average of Hospitals submitting data:
Heart Failure Patients Given Smoking Cessation Advice/Counseling	99	Heart Failure	National Average of Hospitals submitting data:
Pneumonia Patients Given Initial Antibiotic(s) within 6 Hours After Arrival	96	Pneumonia	National Average of Hospitals submitting data:
Pneumonia Patients Whose Initial Emergency Room Blood Culture Was Performed Prior To The Administration Of The First Hospital Dose of Antibiotics	97	Pneumonia	National Average of Hospitals submitting data:
Pneumonia Patients Given the Most Appropriate Initial Antibiotic(s)	95	Pneumonia	National Average of Hospitals submitting data:
Pneumonia Patients Given Smoking Cessation Advice/Counseling	98	Pneumonia	National Average of Hospitals submitting data:
Pneumonia Patients Assessed and Given Pneumococcal Vaccination	95	Pneumonia	National Average of Hospitals submitting data:
Pneumonia Patients Assessed and Given Influenza Vaccination	93	Pneumonia	National Average of Hospitals submitting data:
Surgery Patients Who were given an Antibiotic at the Right Time (Within One Hour Before Surgery) to Help Prevent Infection	98	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Surgery Patients Whose Preventive Antibiotics were Stopped at the Right	97	Surgical Care Improvement Project	National Average of Hospitals submitting data:

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Antibiotics were Stopped at the Right Time (Within 24 Hours After Surgery)			data:
Patients Who got Treatment at the Right Time (Within 24 Hours Before or After Their Surgery) to Help Prevent Blood Clots After Certain Types of Surgery	97	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Surgery Patients Who were Taking Heart Drugs called Beta Blockers Before Coming to the Hospital, Who were Kept on the Beta Blockers during the Period just Before and After their Surgery	96	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Surgery Patients Who were Given the Right Kind of Antibiotic to Help Prevent Infection	98	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Heart Surgery Patients Whose Blood Sugar (Blood Glucose) is Kept Under Good Control in the Days Right after Surgery	95	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Surgery Patients Needing Hair Removed from the Surgical Area Before Surgery, who had Hair Removed Using a Safer Method (Electric Clippers or Hair Removal Cream – Not a Razor)	100	Surgical Care Improvement Project	National Average of Hospitals submitting data:

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Patients having Surgery Who were Actively Warmed in the Operating Room or Whose Body Temperature was Near Normal by the End of Surgery.	100	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Surgery Patients Whose Doctors Ordered Treatments to Prevent Blood Clots after Certain Types of Surgeries	98	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Children Who Received Reliever Medication While Hospitalized for Asthma	100	Children's Asthma	National Average of Hospitals submitting data:
Children Who Received Systemic Corticosteroid Medication (Oral and IV Medication that Reduces Inflammation and Controls Symptoms) While Hospitalized for Asthma	100	Children's Asthma	National Average of Hospitals submitting data:
Children and their Caregivers Who Received a Home Management Plan of Care Document While Hospitalized for Asthma	84	Children's Asthma	National Average of Hospitals submitting data:
Average Number of Minutes Before Outpatients with Chest Pain or Possible Heart Attack Who Needed Specialized Care were Transferred to Another Hospital A lower number of minutes is better	60	Heart Attack or Chest Pain	National Average of Hospitals submitting data:

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minutes is better

Average Number of Minutes Before Outpatients with Chest Pain or Possible Heart Attack got an ECG A lower number of minutes is better	8	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Outpatients with Chest Pain or Possible Heart Attack who got Drugs to Break up Blood Clots Within 30 Minutes of Arrival Higher numbers are better	60	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Outpatients with Chest Pain or Possible Heart Attack who got Aspirin Within 24 Hours of Arrival Higher numbers are better	96	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Outpatients Having Surgery who got an Antibiotic at the Right Time - Within One Hour Before Surgery Higher numbers are better	96	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Outpatients having Surgery Who got the Right Kind of Antibiotic	96	Surgical Care Improvement Project	National Average of Hospitals submitting data:
Median Time to Fibrinolysis	28	Heart Attack or Chest Pain	National Average of Hospitals submitting data:
Heart Attack Patients Given Aspirin at Arrival	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Attack Patients Given Fibrinolytic Medication Within 30	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than

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Minutes of Arrival			
Heart Attack Patients Given PCI Within 90 Minutes of Arrival	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Attack Patients Given ACE Inhibitor or ARB for Left Ventricular Systolic Dysfunction (LVSD)	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Attack Patients Given Smoking Cessation Advice/Counseling	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Attack Patients Given Aspirin at Discharge	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Attack Patients Given Beta Blocker at Discharge	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Attack Patients Given a Prescription for a Statin at Discharge	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Failure Patients Given Discharge Instructions	100	Heart Failure	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Failure Patients Given an Evaluation of Left Ventricular Systolic (LVS) Function	100	Heart Failure	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Failure Patients Given ACE Inhibitor or ARB for Left Ventricular Systolic Dysfunction (LVSD)	100	Heart Failure	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Failure Patients Given Smoking Cessation Advice/Counseling	100	Heart Failure	Top 10% of Hospitals submitting data scored equal to or higher than
Pneumonia Patients Given Initial Antibiotic(s) within 6 Hours After	100	Pneumonia	Top 10% of Hospitals submitting data scored equal to or higher than

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## Arrival

Pneumonia Patients Whose Initial Emergency Room Blood Culture Was Performed Prior To The Administration Of The First Hospital Dose of Antibiotics	100	Pneumonia	Top 10% of Hospitals submitting data scored equal to or higher than
Pneumonia Patients Given the Most Appropriate Initial Antibiotic(s)	100	Pneumonia	Top 10% of Hospitals submitting data scored equal to or higher than
Pneumonia Patients Given Smoking Cessation Advice/Counseling	100	Pneumonia	Top 10% of Hospitals submitting data scored equal to or higher than
Pneumonia Patients Assessed and Given Pneumococcal Vaccination	100	Pneumonia	Top 10% of Hospitals submitting data scored equal to or higher than
Pneumonia Patients Assessed and Given Influenza Vaccination	100	Pneumonia	Top 10% of Hospitals submitting data scored equal to or higher than
Surgery Patients Who were given an Antibiotic at the Right Time (Within One Hour Before Surgery) to Help Prevent Infection	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Surgery Patients Whose Preventive Antibiotics were Stopped at the Right Time (Within 24 Hours After Surgery)	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Patients Who got Treatment at the Right Time (Within 24 Hours Before or After Their Surgery) to Help Prevent Blood Clots After Certain Types of Surgery	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than

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Surgery Patients Who were Taking Heart Drugs called Beta Blockers Before Coming to the Hospital, Who were Kept on the Beta Blockers during the Period just Before and After their Surgery	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Surgery Patients Who were Given the Right Kind of Antibiotic to Help Prevent Infection	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Heart Surgery Patients Whose Blood Sugar (Blood Glucose) is Kept Under Good Control in the Days Right after Surgery	99	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Surgery Patients Needing Hair Removed from the Surgical Area Before Surgery, who had Hair Removed Using a Safer Method (Electric Clippers or Hair Removal Cream – Not a Razor)	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Patients having Surgery Who were Actively Warmed in the Operating Room or Whose Body Temperature was Near Normal by the End of Surgery.	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Surgery Patients Whose Doctors Ordered Treatments to Prevent Blood Clots after Certain Types of Surgeries	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than



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## Clots after Certain Types of Surgeries

Average Number of Minutes Before Outpatients with Chest Pain or Possible Heart Attack Who Needed Specialized Care were Transferred to Another Hospital A lower number of minutes is better	38	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Average Number of Minutes Before Outpatients with Chest Pain or Possible Heart Attack got an ECG A lower number of minutes is better	3	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Outpatients with Chest Pain or Possible Heart Attack who got Drugs to Break up Blood Clots Within 30 Minutes of Arrival Higher numbers are better	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Outpatients with Chest Pain or Possible Heart Attack who got Aspirin Within 24 Hours of Arrival Higher numbers are better	100	Heart Attack or Chest Pain	Top 10% of Hospitals submitting data scored equal to or higher than
Outpatients Having Surgery who got an Antibiotic at the Right Time - Within One Hour Before Surgery Higher numbers are better	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than
Outpatients having Surgery Who got the Right Kind of Antibiotic	100	Surgical Care Improvement Project	Top 10% of Hospitals submitting data scored equal to or higher than

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Median Time to Fibrinolysis

20 Heart Attack or Chest Pain

Top 10% of Hospitals submitting data scored  
equal to or higher than